



# Mohammed Raihan Bin Azad

**Date of birth:** 20/01/2001 | **Nationality:** Bangladeshi | **Sex:** Male | **Phone:**

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## ABOUT MYSELF

Hello. I have 5+ years of experience as a restaurant worker. I'm a relatively cheerful & confident-minded man. I know how to behave well with customers and colleagues. I have a good intellectuality on marketing. I'm very creative, social, self-motivated and suitable in every places. I'm so good at team work. I love to take on challenges and very passionate about learning and developing myself. I believe to do my job with love, passion and motivation...

## EDUCATION AND TRAINING

01/01/2017 – 31/03/2020 Chittagong

**SECONDARY SCHOOL CERTIFICATE** Narangiri Government High School

**Website** <https://g.co/kgs/GkjahXv>

## WORK EXPERIENCE

12/01/2018 – 06/03/2020 Chittagong

**DISHWASHER** SADHER TONG

Over two years of experience as a dishwasher Sadher Tong restaurant.

1. Proficient in operating industrial dishwashing equipment and ensuring it is properly maintained.
2. Demonstrated ability to adhere to health and safety regulations and cleanliness standards.
3. Skilled in using a variety of cleaning products and chemicals to sanitize dishes, cutlery, and cooking utensils.
4. Experienced in quickly and accurately sorting dishes, glasses, and silverware for efficient washing.
5. Effectively operated kitchen equipment, such as garbage disposals, steamers and dishwashers.

06/05/2020 – 03/11/2022 Dhaka, Bangladesh

**WAITER** FEEL EAT

Demonstrated excellent customer service skills while working as a waiter at Feel Eat for over two years.

1. Developed strong interpersonal skills while engaging with Managed tables efficiently, ensuring timely order taking and delivery of food and beverages.
2. Demonstrated product knowledge, upselling specials and promoting new menu items.
3. Resolved customer concerns with tact and professionalism, ensuring customer satisfaction.
4. Handled cash and credit transactions accurately.

06/12/2022 – 10/11/2023 Feni, Bangladesh

**ASSISTANT BARISTA** MASABI

1. Greeted customers and provide positive interactions in a friendly and courteous manner to facilitate brand loyalty.
2. Replenished and rotated front of the house items ensuring proper labeling of goods, pastries, and cookies.
3. Assisted the Lead Barista in handling high volume orders while maintaining the efficient preparation of customer orders.

## LANGUAGE SKILLS

Mother tongue(s): **BENGALI**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>ENGLISH</b>	C1	C2	B1	B2	C1
<b>HINDI</b>	C1	A1	B2	B2	A1
<b>ARABIC</b>	B2	A1	A1	B1	A1

*Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user*

## ● **HOBBIES AND INTERESTS**

**Community involvement, Learning Language, Sports,Traveling, Cooking and Read books**