



MD ALAMIN

WAITER

CONTACT

- ☎ +8801942453723
- ✉ maalamin373@gmail.com
- 📍 Banaripara municipality,
ward no:03,
Barisal,Bangladesh

EDUCATION

2016-2019

ROYAL UNIVERSITY OF
DHAKA
BACHELOR OF TOURISM
AND HOTEL MANAGEMENT
CGPA: 3.58/4.00

2012-2014

BANARIPARA
INSTITUTIONS.

- Higher Secondary Education
- Gpa: 4.83/5.00

SKILLS

- commitment to guest satisfaction
- Ability to stay calm under pressure
- Teamwork
- Time Management
- Point of sale
- Effective Communication
- Order accuracy & attention detail

PROFILE

Dedicated and customer-focused Waiter with over 4 years of experience delivering exceptional service in fast-paced restaurant and hospitality environments. Skilled in taking accurate orders, recommending menu items, and ensuring guest satisfaction through friendly, attentive, and efficient service. Known for strong multitasking abilities, teamwork, and a professional demeanor under pressure. Committed to creating a welcoming dining experience.

WORK EXPERIENCE

Hotel khan place

2023 - PRESENT

Waiter

- Checking for customers satisfaction.customers service.
- processing payment, restocking supplies.
- Upselling menu items
- handling reservation & waitlists
- monitoring table turnover.
- Reporting issues to management.
- learning update knowledge

Sky lounge restaurant

2020-2022

Waiter

- Greetings & seating guest.
- Presenting menus & special food.
- Taking orders & serving food.maintaining cleanliness.
- Coordinating with kitchen staff.
- Following Health & safety standards

REFERENCE

Hasib Mahmud

Restaurant manager

Phone: +8801949385814

Saleh M. Mehadi

Supervisor

Phone: +8801770228252