

#### **PERSONAL**

- Name
  Ziad Alhazmi
- ★ Address Al-Hussam Dammam
- **Phone number** 0500074536
- Email zeyadalhazmi2000@outlook.com

#### **LANGUAGES**

Arabic	****
English	***
Ukrainian	****
Russian	****

# ZIAD ALHAZMI

Motivated and energetic with strong interpersonal and managerial skills, seeking an opportunity to contribute to your organization's growth. Fast learner with a proven record of performance, guest service, and leadership in hospitality and retail. Eager to grow professionally in a dynamic work environment.



### **WORK EXPERIENCE**

Sep 2024 - Aug 2025 Waiter

Texas Roadhouse, Al khobar

- Delivered exceptional guest service in a fast-paced environment
- Twice awarded Employee of the Month in a row
- Participated in advanced service training
- Learned to work as a bartender and receptionist during cross-training
- Supported multiple front-of-house roles, improving operational flexibility and guest satisfaction
- •handled managers tasks such as taking care of allergen guest, guest complaints and manager in the window
- Huge knowledge in (up selling, suggestive selling and pushing items)

Jun 2024 - Jul 2024 Cashier

Salata for serving meals, Dammam

Le baroque, Al khobar

Here are some of my achievements

- Handled POS operations and accurate cash transactions
- Delivered fast, friendly, and efficient customer service

Sep 2023 - Dec 2023 Waiter

Texas Roadhouse, Khobar

Oct 2020 - Nov 2020 Salesman

Ala keifk, Al khobar



## **EDUCATION AND QUALIFICATIONS**

Sep 2022 - Present

**Bachelor of finance** 

Alasala university, Dammam



#### **SKILLS**

Customer service satisfaction

Multi tasking

Team collaboration

Conflict resolution

Manager roles&Asst

★★★★★